

Travelling with BAXTER PD



How It Works



1. Discuss travel plans with Doctor
2. To receive CAPD* Training if needed
3. Obtain Travel Letter & Prescription from Doctor
4. Confirm Travel Dates and Accommodation
5. Inform Baxter Customer Service of all confirmed details at least 45 days in advance
6. Upon confirmation, solutions** will be delivered to accommodation on day of arrival

Countries



Baxter's Travel Support is available in ~110 countries, including Malaysia, Australia, Thailand etc

No extra charges required for most countries!

**For more details,
please contact
Baxter Customer
Service 6820 2238**



*CAPD is highly encouraged due to its convenience

**Please bring along your own medical accessories

FAQ

What are the PD items that I need to bring on my own?

CAPD

- Travel Letter & Prescription
- Minicaps
- Dressing items: Iodine swabsticks, sterile gauze, micropore tape and Cosmopor E
- Handwash and Handrub gel
- Short nose outlet port clamp
- Portable weighing scale (for bag)
- S-hook
- CAPD record book

APD

- Travel Letter & Prescription
- Minicaps
- Dressing items: Iodine swabsticks, sterile gauze, micropore tape and Cosmopor E
- Handwash and Handrub gel
- Short nose outlet port clamp
- Drain bags
- Cassettes
- APD record book

Do I need to pay for any delivery fees or handling fees when I travel?

All fees are waived by Baxter to support PD therapy on your travels to most countries. Exceptions hold for certain countries that require a local certified prescription.

How many days in advance before my trip do I need to inform Baxter Customer Service?

At least 45 days is required for most countries. We advise you to check with our Customer Service on the specific country's requirements before booking your trip.

What details must I get ready to inform Baxter Customer Service?

We will require: Name of patient, Confirmed travel dates, Confirmed travel prescription from hospital, Hotel address, Hotel booking number and reservation name, Hotel contact number

What are the Travel Prescription and Travel Letter for?

These documents are to be presented to the airport customs officers if they have any queries about the solutions or medical items that you are bringing.

Can I travel with my APD machine?

We highly recommend travelling on CAPD instead, as there could be risks in bringing along your machine such as technical breakdowns etc.

What happens if I arrive at my hotel and the PD supplies are missing or defective?

Kindly call Baxter Customer Service at +65 6820 2238 (during office hours) or PD hotline +65 9139 9300 (after office hours), and we will try to assist you as soon as possible.

If the country that I wish to visit is not able to support PD at all, what other options do I have?

We would advise you to bring the solutions from Singapore to the destination country by yourself.